



HR Sports Club turned-up on Fiber!



You may have noticed we've been talking a lot about the installation of our fiber network in and around Hood River. It's a big deal to be able to provide Gigabit speeds and continue to invest in the infrastructure of our communities, making this a better place to live. We've been turning up customers on these new services for the past few months now, and are stoked to tell you about one happy case study:

Delivering fiber to the Hood River Sports Club meant more than doubling their download and upload speeds. Because of the additional bandwidth we were able to install a campus-wide Wi-Fi network to allow their customers internet access almost anywhere inside their facilities, not to mention brand new VoIP phones delivering crystal clear voice services.

"The changeover from our old service to Gorge Net was extremely smooth. One concern we had was having our phones down, and disrupting our business while the change was being done. However, our business stayed operating through the whole process. The Gorge Net employees that installed our phones were very helpful and answered all of our questions. If an issue does come up, Gorge Net takes care of it immediately. It is nice to know that we can call Gorge Net and someone is there to talk with. Whether it is a billing or technical question, Gorge Net has helped us 100%." Coral, Hood River Sports Club.

Thank you Hood River Sports club for partnering with us! The Sports Club has recently renovated their thousand square foot group exercise studio to be able to offer Barre Classes, beginning August 1st. Their certified Barre Instructors will lead you through a workout you won't forget!



Customer Satisfaction

Lately we've been taking the pulse of our business community. Businesses who have recently installed new services provide us with feedback on how we're doing at meeting expectations and following through on delivering great service. Out of the businesses who have participated in the survey we have received a 96% satisfaction rate!



Protect your Devices

With the recent Summer Lightening storms we've experienced, power surges cause a serious threat to the life span of electronic devices like modems and routers. To avoid permanent damage to

Continuing to improve upon our installation and service delivery are a big part of the mission here in the Business Services Department.

Take the Survey:

The likelihood I would recommend Gorge Networks to a friend:

lowest [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) highest

Thank you to our valued customers for taking the time to let us know how we're doing.



Summer Picnic

Our employees are the key to our success and the avenue through which we get to be involved in our communities. We had a great time celebrating our families and beautiful surroundings this year at Marina Park in Hood River. Texas BBQ, yard games and free beer!

Looking for work in the Gorge? Check out [available openings](#).

your modem/router and other network equipment we recommend using a surge protector. Surge protectors are only meant to protect your electronics through one major event, so if you were effected during the recent storms, replace your existing protectors to ensure you are taking advantage of the benefits of owning them. [Read this](#) for a good article on using Surge Protectors.



Wire Protection Plan

New for Residential

Customers: Purchase our wire protection plan for \$4.95 per month and receive free technical dispatches for service issues! Contact our [Sales Department](#) to

learn more. *Terms and Conditions apply.*



Music in the Park

We're proud to partner again this year with Hood River Community Education to provide our local community with this fun, free event! For more great community events coming up this summer check out these online calendars:

[Hood River Chamber Event Calendar](#)
[The Dalles Chamber Event Calendar](#)

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