

# Gorge Networks Coronavirus

Gorge Networks Coronavirus Update 3/17/2020

## Helping you stay connected

At Gorge Networks, we realize our role in keeping businesses and residents connected. We take serious the need now more than ever to allow kids to connect to school work, support customers who can work from home, maintain access to medical information, and keep families connected through difficult times. We are committed to making sure we do everything possible to both connect new customers and fix issues as they arise – while protecting our staff from the virus by observing the recommended precautions issued by the CDC. Here is our pledge to the local community.

Given the coronavirus pandemic and its impact on American society, Gorge Networks pledges for the next 60 days to:

- (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
- (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
- (3) open its Wi-Fi hotspots to any American who needs them;
- (4) waive install fees for residential customers needing new service to assist with the needs to work from home or schooling.

We are committed to helping our staff, customers, and communities in any way we can.