

Dear Johnson Network Customers,

It gives me great pleasure to announce that Johnson Network has been acquired by Gorge Networks. Gorge Networks has been a wireless and DSL provider in the Mid-Columbia for the past 18 years. Their dedication to outstanding service, customer support and their grass roots upbringing like Johnson Network, makes them the ideal company to take over where we have left off. Their expertise and knowledge will only add to the quality of service in South Wasco County. I would like to personally thank every single customer for their support and loyalty that made Johnson Network the company it was.

Sincerely,



Clinton Johnson  
President – Johnson Network

Welcome Johnson Network customers!

I am very excited to carry out the vision that Clinton started; to provide quality broadband and voice service throughout southern Wasco County. We realize there will be many questions related to how you might be impacted by this transition. Let me address a few items below:

- 1) Your service will remain as-is during the transition. That means no negative change in cost, speed, or reliability.
- 2) We do plan to perform some network upgrades which will improve the reliability and capacity of the system. Those changes are being designed and planned now and will be implemented over the next several months. You will receive notices if there are any expected service impacts during the upgrades.
- 3) Each customer will be contacted individually by our staff, at which time we will review your account. You will also have the opportunity to ask any questions that come to mind regarding our plans going forward.
- 4) We will be planning a meet and greet in your area so you can get to know some of the team that is taking over where Clinton left off. More to come on that later.
- 5) You are welcome to contact us any time by calling our Customer Service Department at 541-386-8300 or by emailing us at [support@gorge.net](mailto:support@gorge.net). You can also reach us on the local Johnson Network phone number 541-705-2152.

Gorge Networks was created in part, by the desire to offer internet service to people and places that are often neglected by other carriers. Our staff of 30 people live throughout the Mid-Columbia where we as a company take pride in supporting local schools, non-profits and community programs. Including Southern Wasco County into our service area is a natural fit for us and we look forward to being a part of the community.

Sincerely,



Dan Bubb  
President – Gorge Networks