

Careers

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Careers With Us

Working for Gorge Networks means breaking out of the binds of corporate restriction and stepping into a challenging, fast-paced world of innovation and creativity. Keeping ahead of our competitors to provide the best, most customized service in the Gorge means **we try new things. We are a people adaptable, flexible, and adventurous.**

We believe that our employees are the key to our success. This means we care about each other professionally, personally, and emotionally. Our office is littered with yoga balls, a climbing rope, and the occasional ping-pong table to keep people moving and to keep us having fun together. We encourage

relationships by joining team events, hosting annual get-togethers for employees and their families, competing at fantasy football, and making the coffee station a more attractive pit stop with a daily serving of fresh fruit and breakfast options. All of these efforts aim at one thing: **keeping our staff connected**, because when we really know each other, we really care.

Our employees receive excellent medical benefits including alternative care like acupuncture and naturopathy, as well as fair-market wages, profit-sharing, seasonal gym discounts, and 401K contributions. There are no doors closed to the employee who desires to push them open, so if you have an idea, share it, because you never know where it might take us. We promote and train from within to keep our employees satisfied, productive and pursuing good things.

Our Company Gorge Networks has been serving the Columbia River Gorge since 1994. We started out as a dial-up company and have since made it a priority to be at the fore-front of emerging telecom and broadband technologies. We believe that we can make life better for the communities we live in by providing faster, better service to keep us all connected. Being connected means we know the people and businesses we serve. The small towns scattered throughout the Mid-Columbia region have earned our trust by getting to know our service and support staff by name. We believe the key to our success is in building strong relationships that extend beyond the walls of our office, but don't get us wrong, the relationships inside our office walls are just as important.

We love to have fun; which is a big part of why each one of us has chosen to live where we live, and work where we work. The outdoor and community-event opportunities throughout our region are diverse and thriving, making this a place you won't have any trouble getting connected to.

The Columbia River Gorge

We dare you to do a Google search for the Columbia River Gorge. Here's to betting you'll dream of living here after perusing the articles and images about water sports, wine country, waterfalls, hiking, farm-to-table food and the proximity of Mt. Hood's recreational myriad. Not to mention the perpetual beauty of our four distinct seasons which call for community events and festivals almost weekly, and Farmer's Markets in every community throughout the growing season. Commuting to work seems easier with views of the Cascade Mountains, acres of pristine farmlands and gorge vistas to improve your disposition toward the day ahead.

Not only are we a recreational mecca for the adventurous spirit but our towns have strong roots in agriculture that have created a foundation of hard work and ethical living. This means we have a grounded community of people genuinely vested in educational, cultural, and historical improvement and preservation. Our thriving businesses and community organizations continuously work to increase economic development opportunities creating a richer, healthier, more diverse environment to live in. All in all, you won't find a better place to put down roots or raise a family, just like we did.

Current Openings

Tier 1 Technical Support

Do you enjoy technology? Do you enjoy engaging with other people? Are you looking for a great team to join? If yes, we have a great opportunity for you.

This is an entry level tech support position, and we are looking for a reliable employee who is interested in learning and growing. Here are some of the things we are looking for.

- Able to work as a team member in a fast-paced call center environment
- Excellent communication, interpersonal, and organizational skills
- Provide Customer Support to end-users via telephone and email
- Self motivated, detail-oriented and organized
- Experience troubleshooting computer hardware and software issues
- Proficient in Internet applications such as email clients and web browsers
- Create web based trouble tickets with an emphasis on quality and efficiency
- Assist customers with the initial setup of Wireless, DSL, VoIP, and other services
- Troubleshoot connectivity issues related to broadband, dial-up, and email
- Support various internet-related software such as Microsoft Outlook and IE
- Configure and test broadband equipment (i.e. DSL Modems, Wireless Routers)
- Must be able to work flexible hours as well as weekends
- Compensation negotiable based on experience.

To Apply:

We request your initial contact be via e-mail. Please send cover letter/resume. We will contact you within 2 weeks if we are interested in setting up a meeting. We will keep your application/resume on file for 6 months. Should an appropriate position become available during that time, you will be contacted.

Please Fill Out The Contact

Form To Apply:

Name:*

Address:*

Email Address:*

Phone number:*

Subject:*

Message:*

Submit

